Introducing

FrogValet

Premium. Elite. Intuitive.

Frogparking

Frogparking is a world-leading provider of comprehensive parking management solutions. Currently, we hold the unique position as the only company capable of delivering a complete customized end-to-end package, from access to exit. Our in-house agile global team are committed to crafting aesthetically pleasing parking solutions, while constantly developing and using cutting-edge technology. We hold several pioneering achievements; the first to introduce outdoor solar sensors, incorporate LiDAR technology into indoor sensors, and to develop a self-resetting barrier arm.

With a rich fifteen-year history, we confidently endorse our products, knowing their ability to withstand the test of time. Beyond their innovative nature, our products are not only reliable but also enjoy a trusted reputation. We pride ourselves on helping our customers increase yield, reach revenue potential and support their overall organizational goals.

Embrace the future of parking with Frogparking - take a leap into the future with us, where possibilities are endless.

Frogparking

FrogValet

Your answer to an intuitive valet management software.

Overview

Frogparking are thrilled to introduce FrogValet – **our answer to providing an elite service to both valet staff & end users alike.** Its primary objective is to streamline operations, enhance revenue opportunities and offer a premium experience to the end user. The software is so incredibly user-friendly that does not require any technical expertize to operate.

FrogValet **manages payments with ease,** is compatible with web portals, and can be integrated into existing systems or utilize standard cashless payment methods. FrogValet supports a wide range of options, including Apple Pay, Google Pay, payWave credit cards, WeChat Pay, Alipay, with further payment integrations on the horizon.

The unique 'add-on' feature allows businesses to **offer additional services** such as car washes, air fresheners and oil checks (for example). The world is your oyster, with as many 'add-ons' as you like to **boost revenue**. Simply offering these minor services to the end-user has proven significant positive impact to your bottom-line.

With seamless SMS-based messaging to keep the end-user updated, **FrogValet boasts a distinctive 'text to pull' feature.** End-users can simply send a text & the valet team will be notified of an 'add-on' request or a request to retrieve their vehicle. This offers an **exceptional customer valet experience** by both streamlining operations, but by offering a simple experience for end-users.

By offering a digital solution, FrogValet contributes significantly to your organization's overall sustainability goals. As FrogValet sits within the FrogOne ecosystem, it connects directly with FrogHub to give you an **unprecedented range of data insights and reporting opportunities.**

As always, with a Frogparking solution, FrogValet is tailored to accommodate various user scenarios. It is fully adaptable and can be customized to meet your specific needs.

FrogValet Mobile Application
Adding a valet session & log details
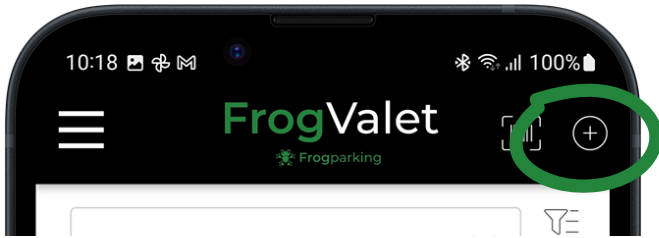
Start a session by clicking the **'+'** icon in the top right corner of the FrogValet mobile application.

Add customer & vehicle details

With just a few taps, valet staff can effortlessly capture and log vehicle details.

If you are a premium FrogValet subscriber - simply snap a photo and allow specialized AI technology take care of the rest by automatically detecting details such as vehicle plate, make, and color.

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FrogValet Mobile Application

'Add-on' feature

Indulge in luxury with FrogValet's **"add-on"** features

Empower your valet experience with our **customer-focused 'add-on' feature.** Allow your customers to request additional services like safety checks, fuel refills, car washes, vacuuming and so on. Easily managed through the 'extras' tab in the user-friendly app, nearly every request can be catered to with precision and care.

Powered by 🐸

FrogValet Mobile Application

Home Screen
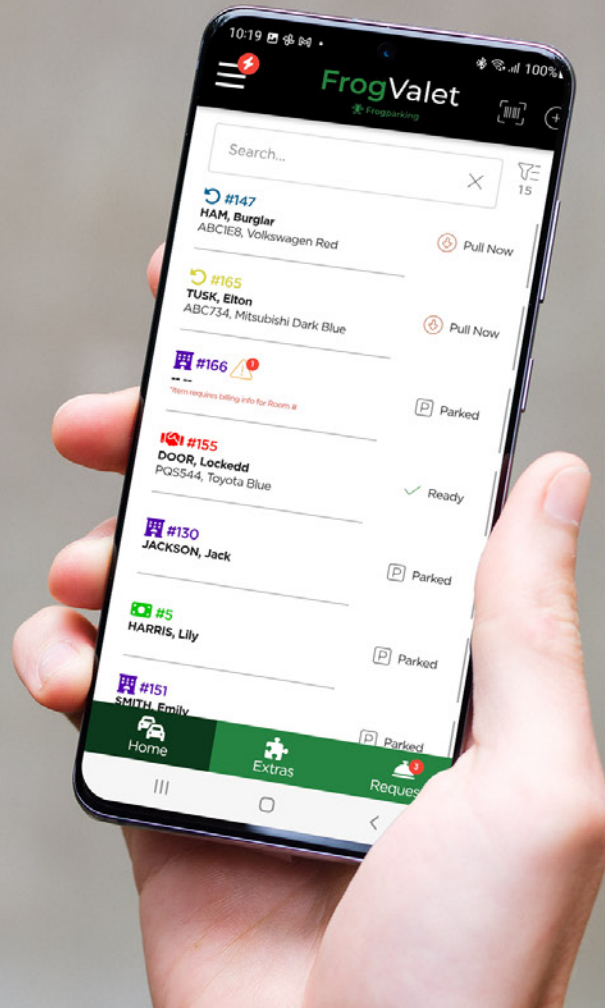
Keep ahead of your customers with **real-time status updates** on your home screen

Instantly monitor the status of each vehicle with clear indicators, including the **dynamic 'Pull Now' feature.** When a vehicle is due for retrieval, 'Pull Now' flashes red, ensuring prompt attention.

FrogValet Mobile Application
Vehicle status updates

Update the status of each vehicle with a simple **swipe of a finger**

Valet staff can efficiently update vehicle statuses, accessing three convenient options for each vehicle.

From 'Arrived' to 'In Progress' and 'Completed', our user-friendly interface ensures efficient workflow management.

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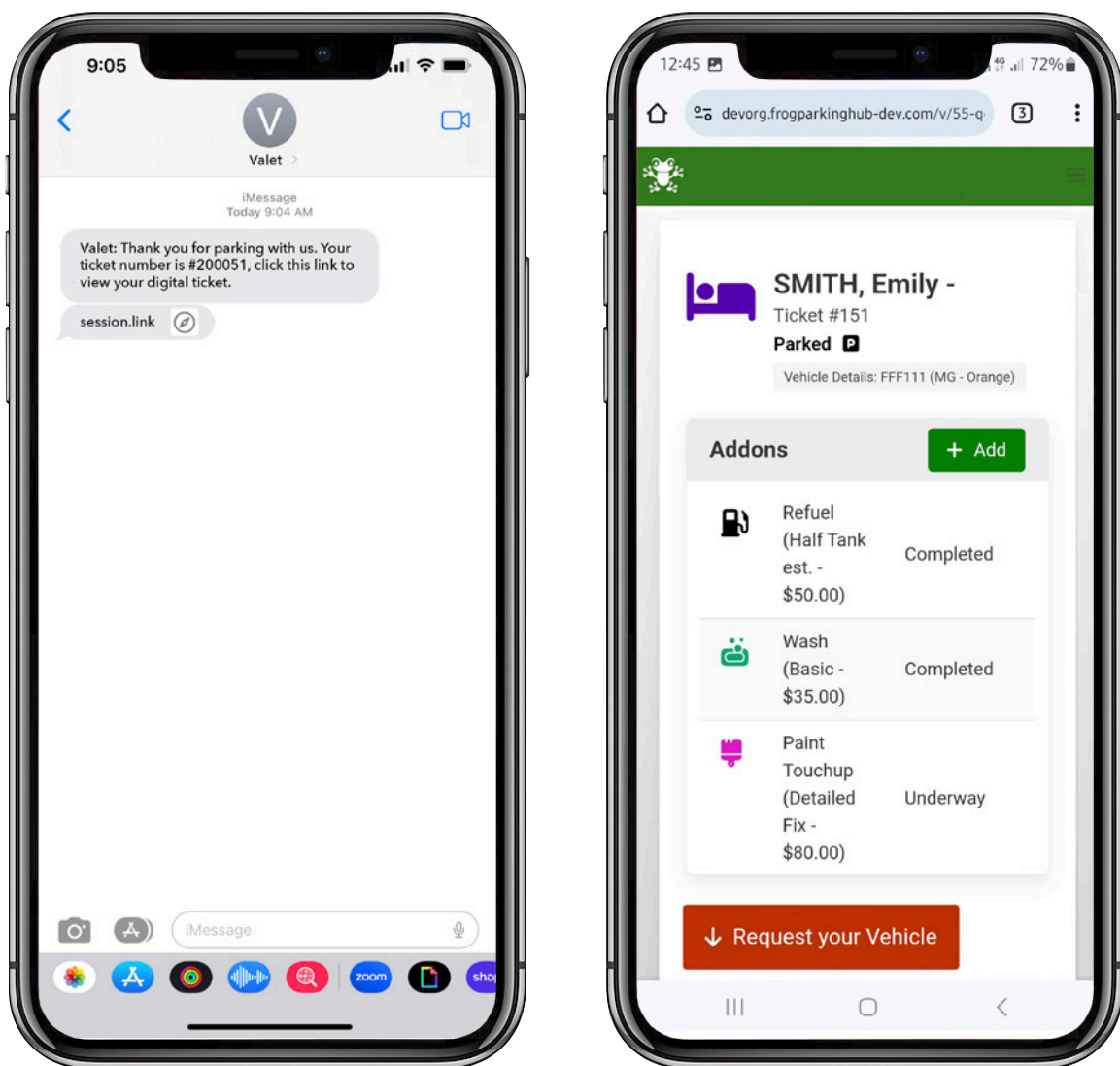# FrogValet Mobile Application

'Add-on' status updates

Keep your customers informed on the progress of **additional requests**

Stay on top of customer requests with our intuitive status management feature. Valet staff can easily update the status of requested 'add-ons'. When work has begun, the status can be instantly changed to 'Underway' on the mobile app. Customers are proactively kept informed through their web portal ticket.
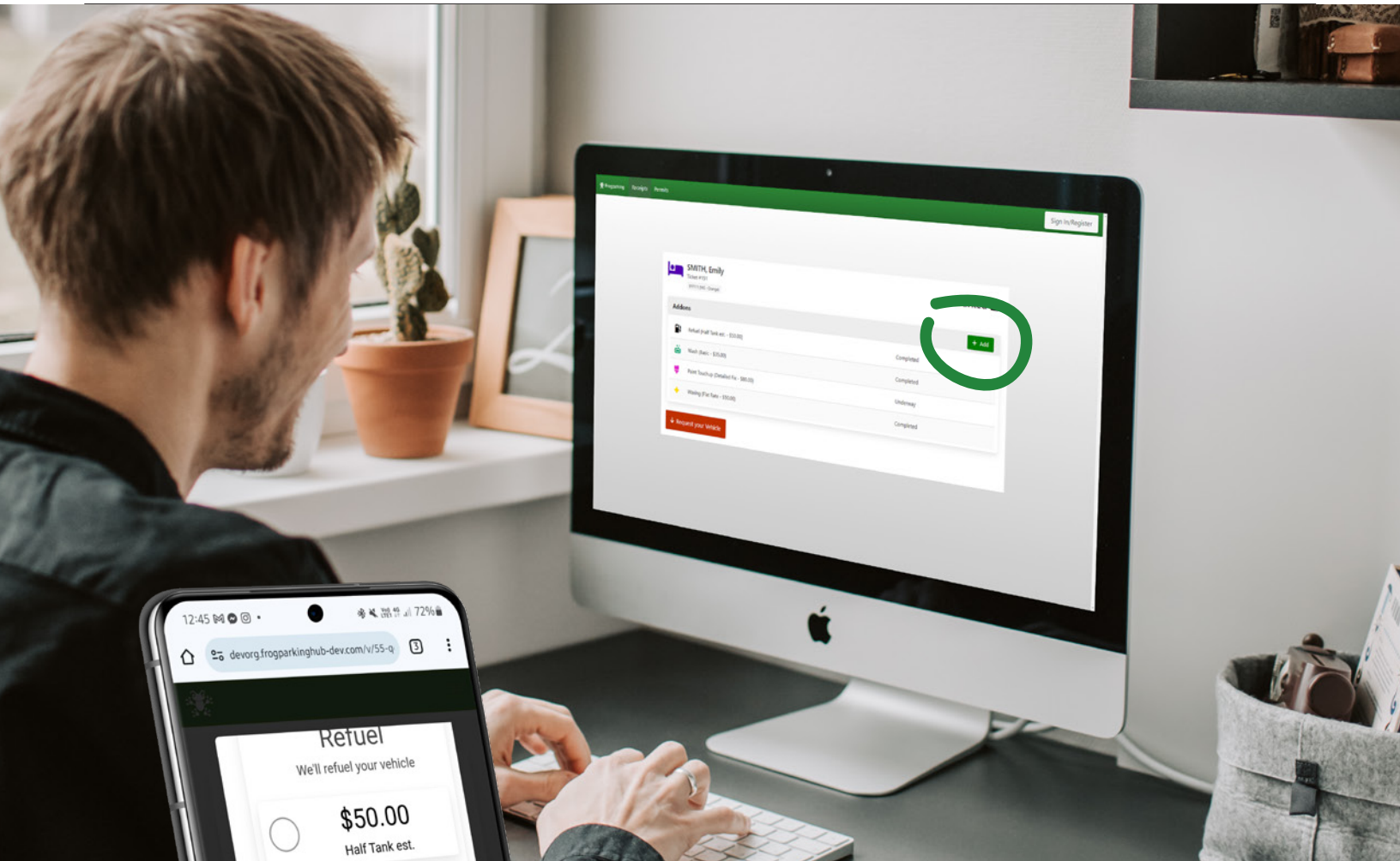
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Frog**Valet**

SMS notification - session ticket

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Customers receive an SMS containing
a link to their valet session

Customers are directed to a web portal where they have full control and visibilty over their FrogValet session. From here, they can request 'add-ons' such as safety checks, tire rotations, re-fuelling - or simply request to retrieve their vehicle when the timing is convenient.

9:05

V

Valet >

iMessage
Today 9:04 AM

Valet: Thank you for parking with us. Your ticket number is #200051, click this link to view your digital ticket.

session.link

iMessage

12:45

devorg.frogparkinghub-dev.com/v/55-q   3

SMITH, Emily -
Ticket #151
Parked P

Vehicle Details: FFF111 (MG - Orange)

Addons   **+ Add**

Refuel
(Half Tank
est. -   Completed
$50.00)

Wash
(Basic -   Completed
$35.00)

Paint
Touchup
(Detailed   Underway
Fix -
$80.00)

↓ Request your Vehicle

FrogValet

Customers accessing 'add-ons'

Customers can access a range of **additional requests**

Whether on mobile device or desktop, customers can simply click on the "**+ Add**" button, and choose from an array of additional features including car washes, tire rotations, safety checks, air pressure checks and more.

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FrogHub
Valet management dashboard

Streamlined dashboard that is **the command center for your valet management software**

Welcome to our comprehensive dashboard, designed to streamline your parking management experience. Explore a wide range of session types and 'add-on' requests, giving you unlimited flexibility to tailor your parking services.

Activate 'High Volume Mode' with a simple click that declines additional 'add-ons' and automatically sends SMS notifications to customers, directing them to the valet desk for vehicle retrieval (opposed to SMS-to-pull). With our intuitive dashboard, take control of your parking operations effortlessly.
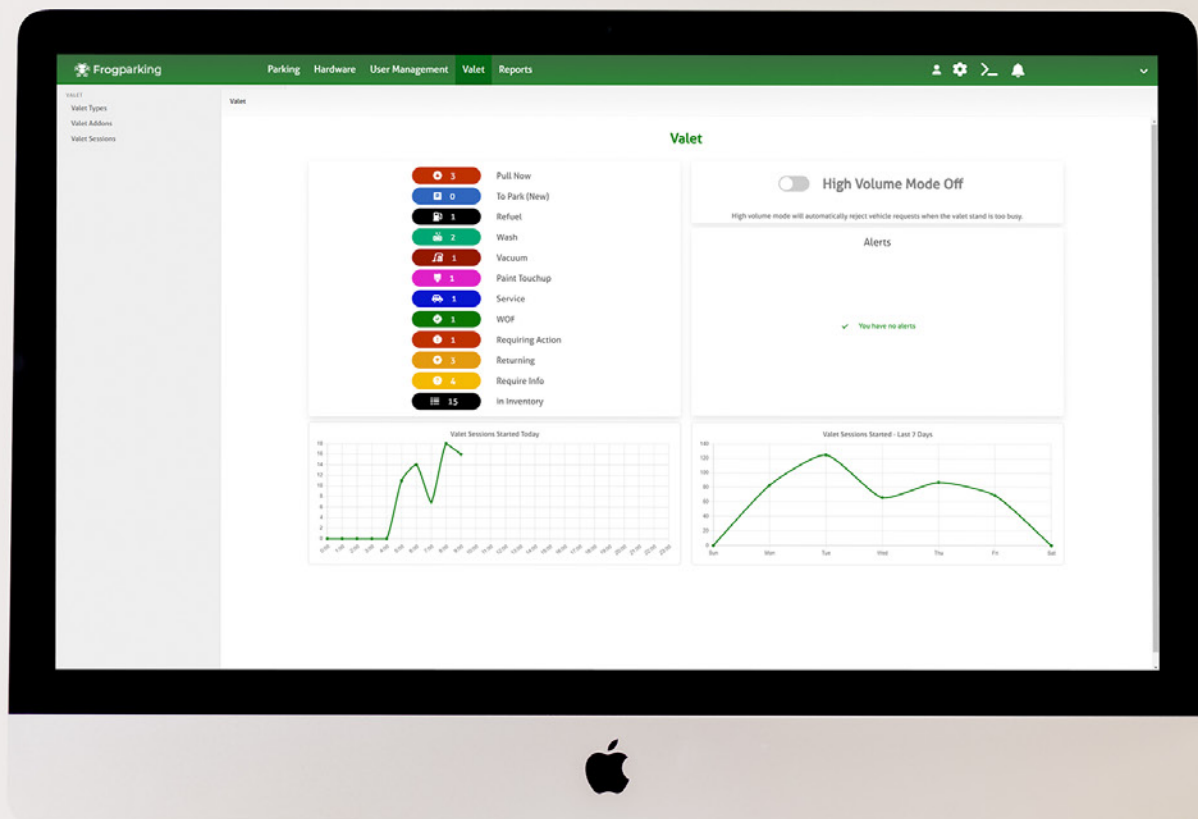
FrogHub
Customizable valet types

	Name	Expect Returns	Billing Key	Rate Set	
🛏	Hotel Guest	✓	Room No*	USC Staff Rates	>
⭐	VIP - Hotel Guest	✓	Room No*	15 Flat Rate	>
⏳	Single Use Valet	✗	Eftpos	Verification Set	>
🔴	Comic Con	✗	Eftpos		>
⭐	VIP - Single Use	✗	Eftpos	15 Flat Rate	>
⭐	Kahus Valet Type - VIP	✓	Room Number	Raymond $1/min	>
	Car Tunnel	✓	LP	USC Rates	>
	Test New	✓		5MM2 M-F 2330	>
🚙	9328350088761	✓	9328350088761	$1 per minute	>

Craft unique parking experiences by **setting custom valet 'types'**

Our 'valet types' home screen is your hub for setting up customized valet experiences. Create and configure valet types tailored to your customers' diverse needs. Whether it's VIP treatment, overnight parking, single use, multiple use, or any other specialized service, our platform empowers you to define and customize as many unique valet types as you wish. Simply click on the "**+ Add new**" to define a new 'type' or click on the blue arrows for information pertaining to existing 'types'.
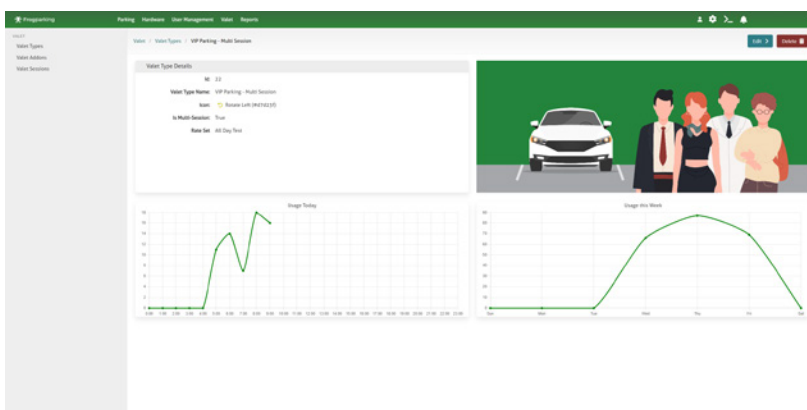
When you open an existing 'valet type' you will gain insights into historical usage as well as access to "Edit" and "Delete" options.

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Frog**Hub**

Customizing existing valet types
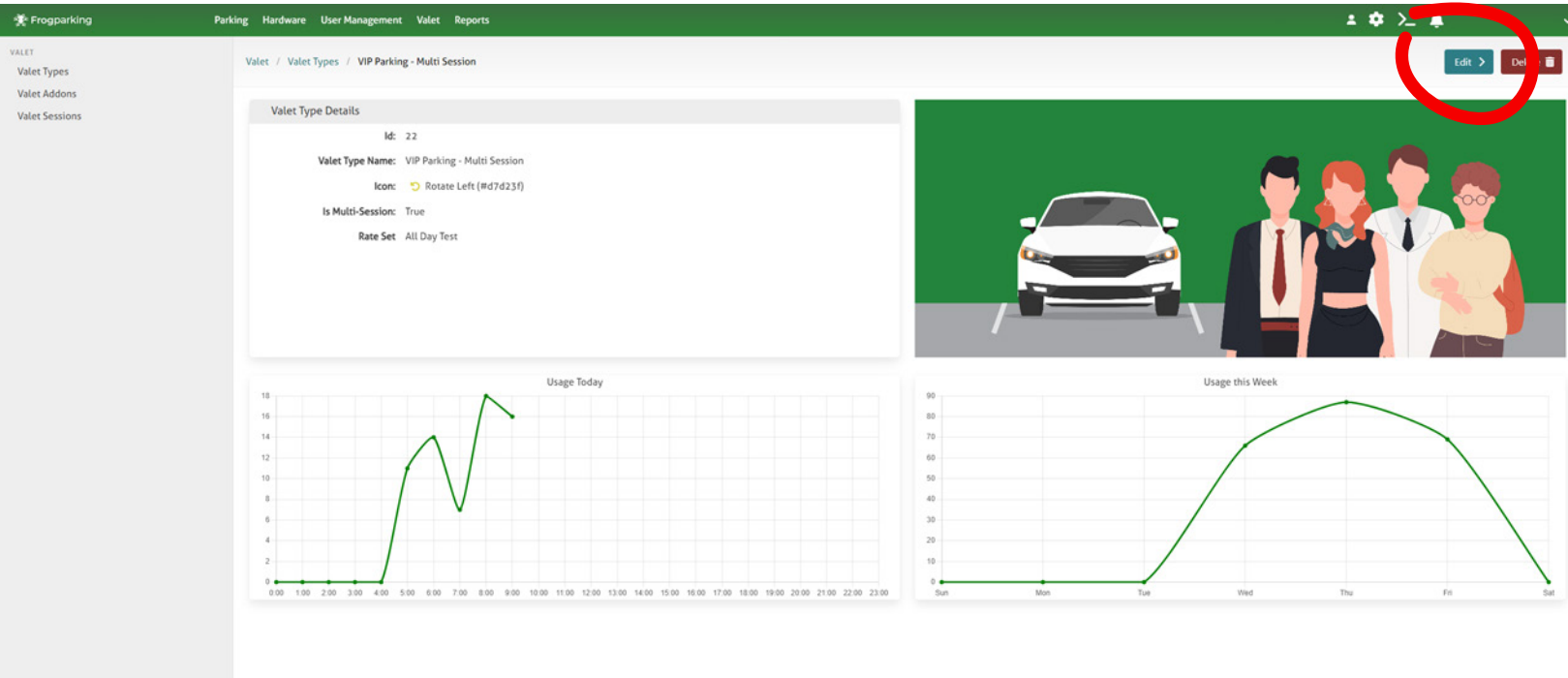
Elevate your valet experience by **fine-tuning the details of your valet 'types'**

In the valet types editing section, **you have full control to customize and redefine your valet types to perfectly suit your needs**. Here, you can set the name, toggle billing key and multi-session options if required, and establish appropriate rates for each valet type. Additionally, you have the ability to personalize your valet type by customizing its icon and color, ensuring easy identification and organization on your home screen. With this level of customization, create parking solutions that align precisely with your requirements.

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FrogHub
Create new 'add-ons'
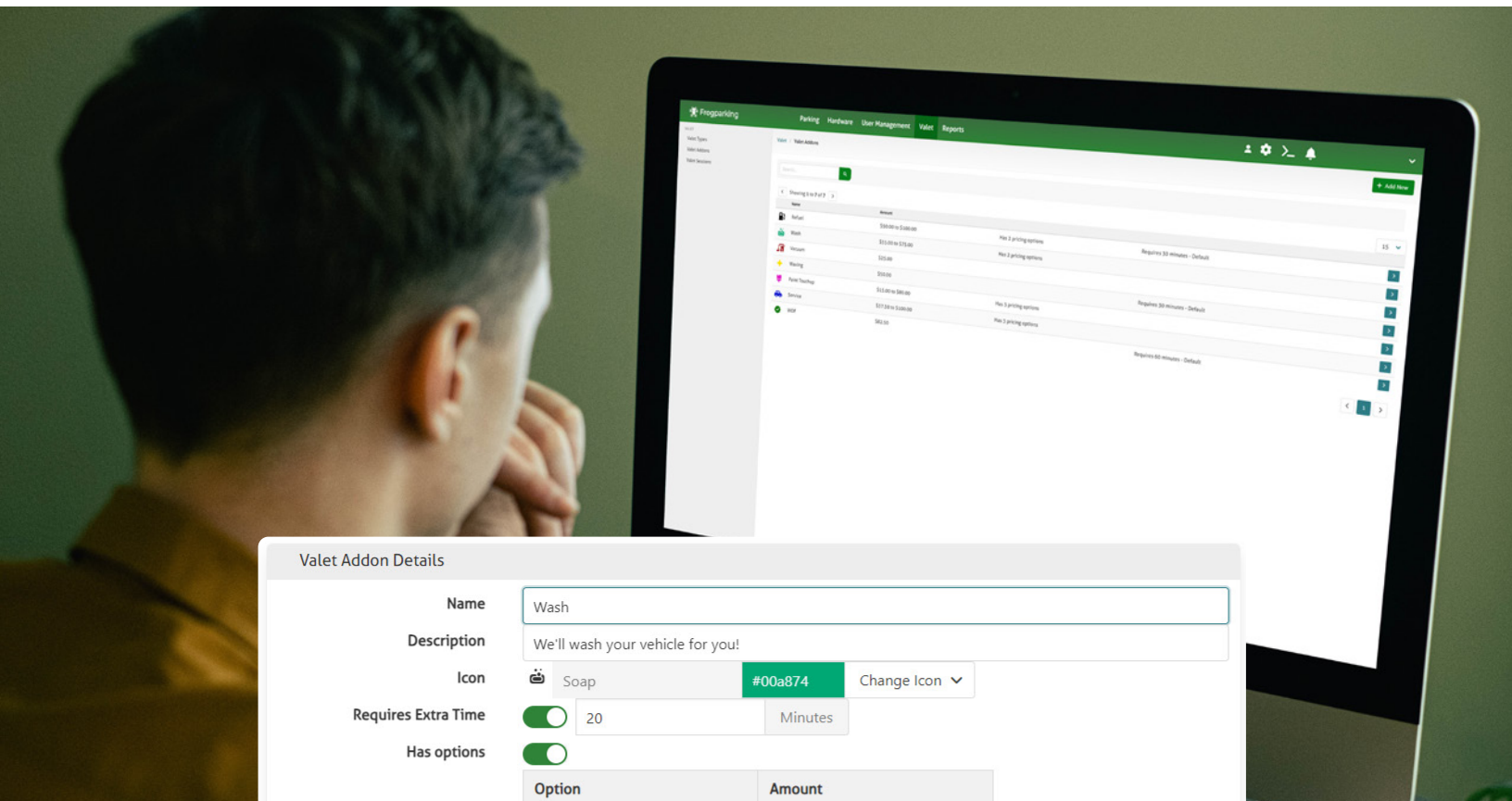
Tailoring value-added services to
enhance your valet operations

Welcome to the valet 'add-on' feature main screen, where you have full control to customize and create value-add services for your valet operations. Here, your valet team can easily add new options such as 'Car Wash', 'Re-fuel', or 'Vacuum', giving customers a range of choices to enhance their valet experience. With a few clicks, you can create tailored add-ons or edit existing ones, with complete control over pricing, basic and premium options, and additional requirements. Put the power in your hands and deliver exceptional service with customized add-ons.

FrogHub
Customizing existing 'add-ons'

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Control and visibility at your fingertips with **add-on management & insights**


Dive into each 'add-on type' to uncover a wealth of information. Gain complete visibility into usage statistics and customer requests, alongside real-time status updates for each vehicle that has requested the add-on. With intuitive features, you can easily accept or reject add-on requests, access detailed vehicle information, and make necessary edits or deletions. From monitoring usage to ensuring smooth operations, FrogHub provides you with the tools to manage 'add-ons' with ease.
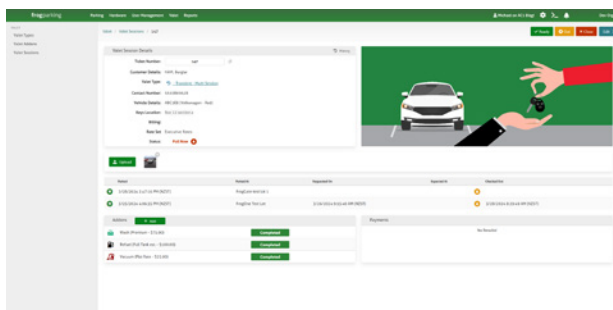
Clicking on tickets will open vehicle details and provide an overview of the vehicle session and any applied add-ons.

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FrogHub
Valet sessions overview tab

Effective control and navigation with the **active session dashboard**

Welcome to the Active Valet Sessions dashboard, your central hub for managing ongoing valet operations. Here, you'll find all active sessions neatly displayed, with helpful icons indicating status, overdue alerts, and payment requirements. Utilize the convenient search bar at the top to quickly locate specific vehicles, and apply handy filters for further refinement if needed. Click on a vehicle to update or change its status and edit session details as required.
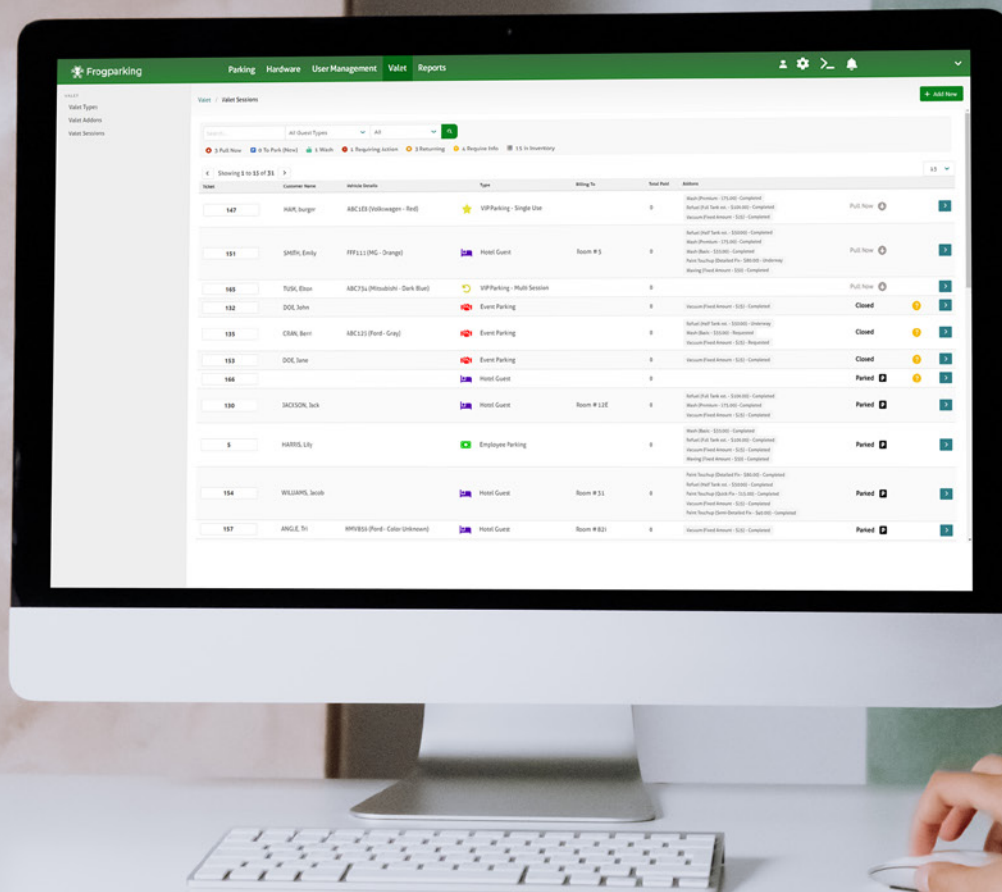
If you love what you're looking at,
or can't find what you're looking for?

Get in touch.

Nothing is out of reach with our agile in-house software team. The possibilities are endless with FrogValet.

hi@frogparking.com
www.frogparking.com

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